# unity lab services

# Dur service

Dans provide superior quality service to get you up and running faster

When you purchase a service plan, you receive:

### Service and support excellence

oresponse time

Reduction in downtime\*

Remote

Proactive maintenance and instrument protection

Digital remote support capabilities



Better diagnosis



Informed repair



Higher first-time fix rate

### **Proven** track record

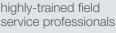
+ vears in serving science

Trusted partner in lab management

Broad and comprehensive service offering



## **OEM** technical expertise



years average FSE experience

### Global reach

Consistent global execution with fast response



Service professionals strategically located in

countries

\* Internal records suggest that proactive, annual preventive maintenance can reduce the number of instrument repairs by up to 50% and decrease instrument downtime by as much as 30% when compared to ad hoc time and materials repair visits.

Find out more at

### unitylabservices.com/instrumentserviceplans

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