

Our service plans

provide superior quality service to get you up and running faster



When you purchase a service plan, you receive:

Service and support excellence



50% Faster response time

Reduction in downtime* 30%

More than 35% Remote resolution

Proactive maintenance and instrument protection

Digital remote support capabilities

- Better diagnosis
- Informed repair
- Higher first-time fix rate

Proven track record

50+ years in serving science

Trusted partner in lab management

Broad and comprehensive service offering



OEM technical expertise



2,000+ highly-trained field service professionals

18 years average FSE experience

Global reach

Consistent global execution with fast response

Service professionals strategically located in



23 countries

* Internal records suggest that proactive, annual preventive maintenance can reduce the number of instrument repairs by up to 50% and decrease instrument downtime by as much as 30% when compared to ad hoc time and materials repair visits.

Find out more at

unitylabservices.com/instrumentserviceplans